

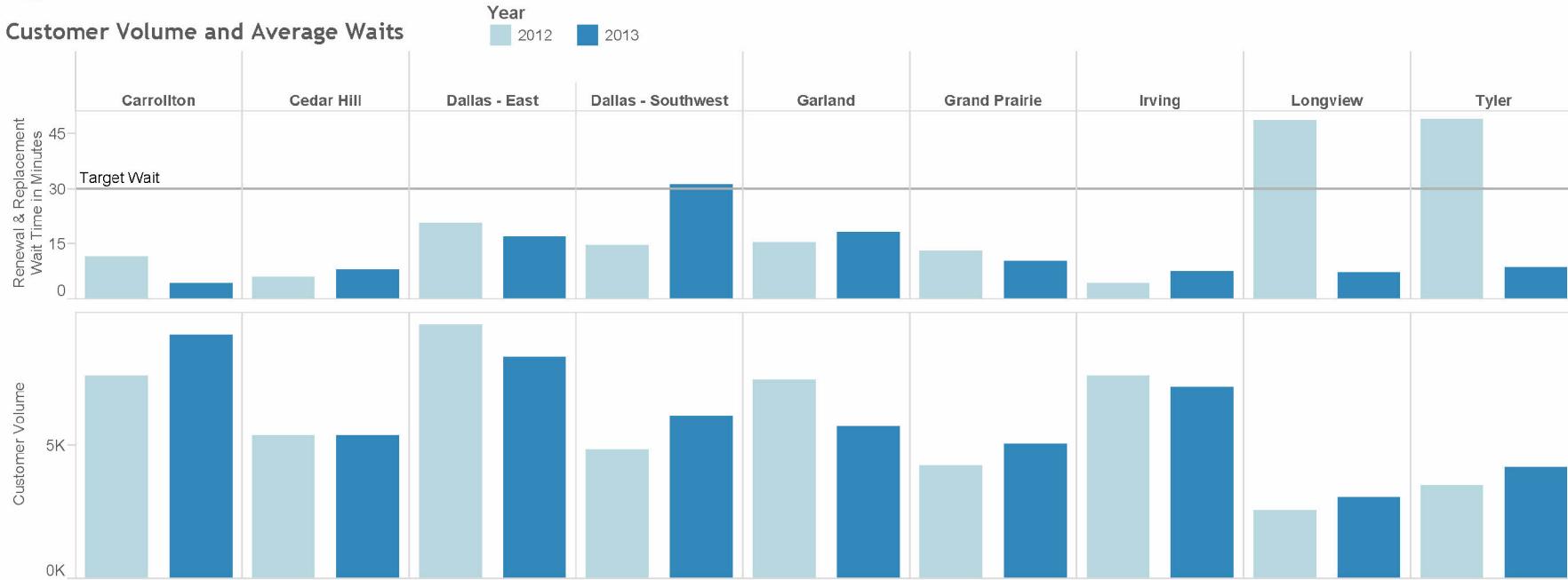


Driver License Regional Monthly Review

Region 1A: Dallas Area

November 2013

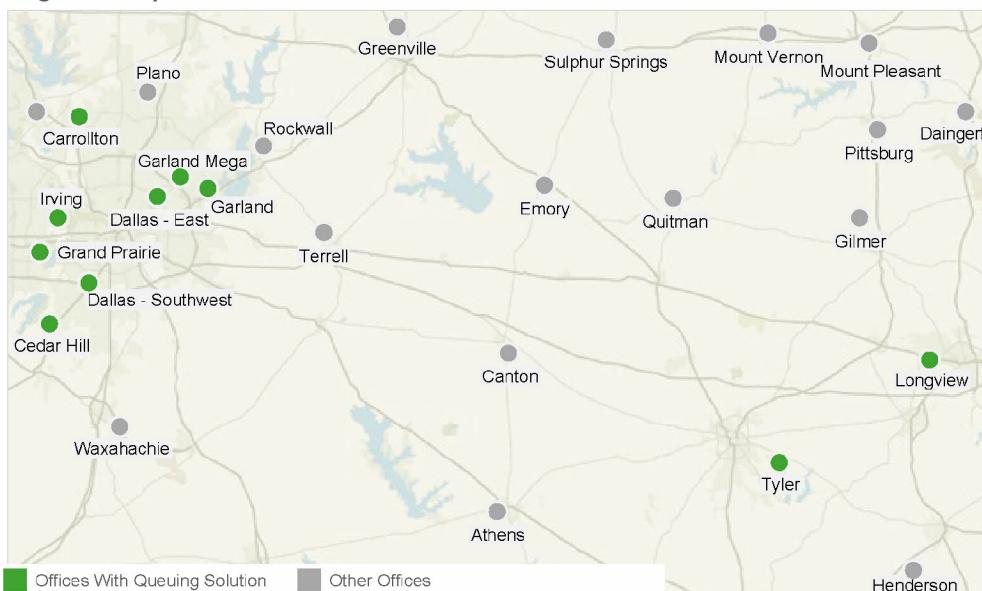
Customer Volume and Average Waits



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Carrollton	4,295	2,095	2,730	5	20	40
Cedar Hill	2,306	1,278	1,794	8	16	32
Dallas - East	4,163	2,068	2,068	17	30	14
Dallas - Southwest	2,809	1,613	1,664	31	29	37
Garland	2,841	1,103	1,749	18	24	27
Grand Prairie	2,280	1,222	1,510	10	43	50
Irving	2,655	1,595	2,902	7	20	47
Longview	1,662	704	646	7	8	13
Tyler	2,107	897	1,190	9	14	14

Regional Map

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